



## CORPORATION OF THE TOWNSHIP OF AUGUSTA

### BY-LAW NUMBER 2773

#### A BY-LAW TO ESTABLISH AN ACCESSIBLE CUSTOMER SERVICE POLICY

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**WHEREAS** Ontario Regulation 429/07 to the *Accessibility for Ontarians with Disabilities Act 2005* requires every provider of goods or services to establish policies, practices and procedures governing the provision of its goods or services to persons with disabilities;

**NOW THEREFORE** the Council of the Corporation of the Township of Augusta enacts as follows:

1. The attached Customer Service Policy, as shown on Schedule "A" is hereby adopted.
2. Schedule "A", attached, shall form part of this by-law.
3. This by-law will come into effect on the date of passing.

**READ** a first and second time this 13<sup>th</sup> day of July 2009.

**READ** a third time and passed this 13<sup>th</sup> day of July 2009.

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REEVE

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CLERK